

# Effects of Risk on Privacy Contracts for Demand–Side Management

#### Lillian J. Ratliff

joint with Roy Dong<sup>1</sup>, Henrik Ohlsson<sup>1</sup>, S. Shankar Sastry<sup>1</sup>, Carlos Barreto<sup>2</sup>, and Alvaro A. Cárdenas<sup>2</sup> UC Berkeley<sup>1</sup>, UT Dallas<sup>2</sup>











# Is my energy data private?



# Is my energy data private?



# Is my energy data private?



# Utility–Privacy Tradeoff in Direct Load Control for Thermostatically Control Loads



- Utility Company desires high-fidelity data for smart grid operations.
- Consumers want to protect their privacy.
- DLC performance degrades as privacy-preserving metering is increased.



R. Dong, A. Cardenas, L. Ratliff, H. Ohlsson, S. Sastry. Quantifying the Utility–Privacy Tradeoff in the Smart Grid. Under Review in IEEE Trans. Smart Grid, 2014.

## Outline

Service Contracts Differentiated According to Privacy

Impact of the Risk of Loss Due to Privacy Breach on the Optimal Contract

Direct Load Control: An Illustrative Example

Discussion

# Two-Type Problem Formulation

• The utility company faces a problem of **adverse selection** since the type of the consumer is unknown.

#### **Contract Design:**

Utility company can design screening mechanisms to obtain the consumer's privacy preferences (unknown type) by offering contracts where service is differentiated according to privacy and consumers self-select based on their needs and wallet.

- Privacy settings on smart meters are viewed as a good.
- Quality of the good is either a high–privacy setting  $x_H$  or a low–privacy setting  $x_L$  where  $\{x_H, x_L\} \subset \mathbb{R}$ .
- The consumer's **type** is  $\theta$  and it characterizes the electricity consumption privacy needs of the consumer.
- The type takes one of two values:  $\theta \in \{\theta_H, \theta_L\}$  where  $\theta_L < \theta_H$ .
- The utility company is to design a pair of contracts:  $\{(t_L, x_L), (t_H, x_H)\}$ .

Ratliff, Dong, Ohlsson, Cárdenas, Sastry. Privacy and Customer Segmentation in the Smart Grid. IEEE CDC, 2014.

# Individual Rationality and Incentive Compatibility

• The consumer's utility is equal to zero if he does not select a privacy setting (opt-out), and it is

$$U(x, \theta) - t \ge 0$$
 (Individual Rationality)

if he selects the contract (t, x).

- Assumption: *U* is strictly increasing in  $(x, \theta)$ .
- All of the participants fare best when they truthfully reveal any private information asked for by the mechanism:

 $\begin{array}{c} U(x_H, \theta_H) - t_H \ge U(x_L, \theta_H) - t_L \\ U(x_L, \theta_L) - t_L \ge U(x_H, \theta_L) - t_H \end{array} \right\}$  (Incentive-compatibility)

# Utility Company's Optimization Problem

- Unit utility: v(x,t) = -g(x) + t where  $g: x \mapsto g(x) \in \mathbb{R}$  is the unit cost and is assumed strictly increasing, convex, and differentiable.
- **Prior on types**:  $p = P(\theta = \theta_H), 1 p = P(\theta = \theta_L)$

$$\text{Screening Problem:} \begin{cases} \max & (1-p)v(x_L,t_L) + pv(x_H,t_H) \\ \{(t_L,x_L),(t_H,x_H)\} & \\ \text{s.t.} & U(x_i,\theta_i) - t_i \geq 0, \ i = H,L & (\text{IR}) \\ U(x_H,\theta_H) - t_H \geq U(x_L,\theta_H) - t_L & (\text{IC-1}) \\ U(x_L,\theta_L) - t_L \geq U(x_H,\theta_L) - t_H & (\text{IC-2}) \end{cases}$$

Assume the marginal gain from increasing x is greater for type  $\theta_H$  $(U(x, \theta_H) - U(x, \theta_L)$  is increasing in x).

Reduced screening problem: second-best solution  $\{(t_H^*, x_H^*), (t_L^*, x_L^*)\}$ 

$$\max_{x_{H}} \left\{ U(x_{H}, \theta_{H}) - g(x_{H}) \right\} \\ \max_{x_{L}} \left\{ -p(U(x_{L}, \theta_{H}) - U(x_{L}, \theta_{L})) + (1 - p)(U(x_{L}, \theta_{L}) - g(x_{L})) \right\}$$
(P-1)

Second-best due to information asymmetry which we will see benefits the high-type.

# Utility Company's Optimization Problem

- Unit utility: v(x,t) = -g(x) + t where  $g: x \mapsto g(x) \in \mathbb{R}$  is the unit cost and is assumed strictly increasing, convex, and differentiable.
- **Prior on types:**  $p = P(\theta = \theta_H), 1 p = P(\theta = \theta_L)$

$$\text{Screening Problem:} \left\{ \begin{array}{ll} \max & (1-p)v(x_L,t_L) + pv(x_H,t_H) \\ \{(t_L,x_L),(t_H,x_H)\} & \\ \text{s.t.} & U(x_i,\theta_i) - t_i \geq 0, \ i = H,L & (\text{IR}) \\ U(x_H,\theta_H) - t_H \geq U(x_L,\theta_H) - t_L & (\text{IC-1}) \\ U(x_L,\theta_L) - t_L \geq U(x_H,\theta_L) - t_H & (\text{IC-2}) \end{array} \right.$$

Assume the marginal gain from increasing x is greater for type  $\theta_H$  $(U(x, \theta_H) - U(x, \theta_L)$  is increasing in x).

$$\Rightarrow \begin{cases} t_H - t_L = U(x_H, \theta_H) - U(x_L, \theta_H) & (\text{IC-1'}) \\ t_L = U(x_L, \theta_L) & (\text{IR'}) \end{cases}$$

Reduced screening problem: second-best solution  $\{(t_H^*, x_H^*), (t_L^*, x_L^*)\}$ 

$$\max_{x_L} \left\{ -p(U(x_L, \theta_H) - U(x_L, \theta_L)) + (1 - p)(U(x_L, \theta_L) - g(x_L)) \right\}$$
(P-1)

Second-best due to information asymmetry which we will see benefits the high-type.

## Characterization of Contract

**First-best solution**  $\{(t_H^{\text{fb}}, x_H^{\text{fb}}), (t_L^{\text{fb}}, x_L^{\text{fb}})\}$ : Utility company has **full information**, i.e. knows the type of the agent he is facing.

$$\max_{x,t} \left\{ -g(x) + t \mid U(x,\theta) - t \ge 0 \right\} \Longrightarrow \max_{x,t} \left\{ -g(x) + U(x,\theta) \right\}$$

First-best  $(t_i^{\text{fb}}, x_i^{\text{fb}})$  (full information) vs. second-best  $(t_i^*, x_i^*)$  (asymmetric information):

- The high-type always gets an efficient allocation:  $x_H^* = x_H^{\text{fb}}$
- The high-type gets positive information rent (Utility company pays rent to θ<sub>H</sub>)

$$t_{H}^{*} = t_{H}^{\text{fb}} - \underbrace{\left(U(x_{L}^{*}, \theta_{H}) - U(x_{L}^{*}, \theta_{L})\right)}_{\checkmark}$$

information rent

• The low-type gets **zero surplus** since  $t_L^* = U(x_L^*, \theta_L)$  and an **inefficient allocation**  $x_L^* \le x_L^{\text{fb}}$ 



## Characterization of Contract

**First-best solution**  $\{(t_H^{\text{fb}}, x_H^{\text{fb}}), (t_L^{\text{fb}}, x_L^{\text{fb}})\}$ : Utility company has **full information**, i.e. knows the type of the agent he is facing.

$$\max_{x,t} \left\{ -g(x) + t \mid U(x,\theta) - t \ge 0 \right\} \Longrightarrow \max_{x,t} \left\{ -g(x) + U(x,\theta) \right\}$$

First–best  $(t_i^{\text{fb}}, x_i^{\text{fb}})$  (full information) vs. second–best  $(t_i^*, x_i^*)$  (asymmetric information):

- The high-type always gets an efficient allocation:  $x_H^* = x_H^{\text{fb}}$
- The high-type gets **positive information rent** (Utility company pays rent to  $\theta_H$ )

$$t_{H}^{*} = t_{H}^{\text{fb}} - \underbrace{(U(x_{L}^{*}, \theta_{H}) - U(x_{L}^{*}, \theta_{L}))}_{\text{constraint}}$$

information rent

• The low-type gets zero surplus since  $t_L^* = U(x_L^*, \theta_L)$  and an inefficient allocation  $x_L^* \le x_L^{\text{fb}}$ 



## Characterization of Contract

**First-best solution**  $\{(t_H^{\text{fb}}, x_H^{\text{fb}}), (t_L^{\text{fb}}, x_L^{\text{fb}})\}$ : Utility company has **full information**, i.e. knows the type of the agent he is facing.

$$\max_{x,t} \left\{ -g(x) + t \mid U(x,\theta) - t \ge 0 \right\} \Longrightarrow \max_{x,t} \left\{ -g(x) + U(x,\theta) \right\}$$

First–best  $(t_i^{\text{fb}}, x_i^{\text{fb}})$  (full information) vs. second–best  $(t_i^*, x_i^*)$  (asymmetric information):

- The high-type always gets an efficient allocation:  $x_H^* = x_H^{\text{fb}}$
- The high-type gets positive information rent (Utility company pays rent to θ<sub>H</sub>)

$$t_{H}^{*} = t_{H}^{\text{fb}} - \underbrace{\left(U(x_{L}^{*}, \theta_{H}) - U(x_{L}^{*}, \theta_{L})\right)}_{U(x_{L}^{*}, \theta_{L})}$$

information rent

• The low-type gets zero surplus since  $t_L^* = U(x_L^*, \theta_L)$  and an inefficient allocation  $x_L^* \le x_L^{\text{fb}}$ 



# Who bears the risk of privacy loss?

- Given the probability of privacy breach as a function of privacy setting and the associated value of the loss of privacy as a function of type, how does the optimal contract change?
- What does this mean for security and insurance investment?



Consumer's Utility :  $U(x, \theta)$ 

with risk of privacy loss  $U(x, \theta) = U(x, \theta) - (1 - \eta(x)) \ell(\theta)$ privacy breach loss
probability

• Individual Rationality:  $U(x, \theta) - t \ge 0$ .

 $\mathbb{U}(\mathbf{x}_L^*, \theta_L) - t_L^* = U(\mathbf{x}_L^*, \theta_L) - t_L^* - (1 - \eta(\mathbf{x}_L^*))\ell(\theta_L) = -(1 - \eta(\mathbf{x}_L^*))\ell(\theta_L) \leq 0$ 

- low-type might opt-out
- $\bullet$  Incentive Compatibility:  $U(x_i, \theta_i) t_i U(x_i, \theta_i) + t_i \ge 0$

$$\frac{(.69)}{6} \frac{(.60)}{6} - \frac{(.610)}{6} - \frac{.6100}{6} - \frac$$

 $(\eta(x_0^i) - \eta(x_0^i))\ell(\theta_i) \ge U(x_0^i, \theta_i) - \eta - U(x_0^i, \theta_i) + \eta_i \longrightarrow \text{list low-type might }$ choose  $(\eta_i, x_0^i)$  and thus does not report traditionly



no risk of privacy loss  $U(x, \theta)$ 



• Individual Rationality:  $U(x, \theta) - t \ge 0$ 

 $\mathbb{U}(\mathbf{x}_L^*, \boldsymbol{\theta}_L) - \mathbf{f}_L^* = U(\mathbf{x}_L^*, \boldsymbol{\theta}_L) - \mathbf{f}_L^* - (1 - \boldsymbol{\eta}(\mathbf{x}_L^*))\ell(\boldsymbol{\theta}_L) = -(1 - \boldsymbol{\eta}(\mathbf{x}_L^*))\ell(\boldsymbol{\theta}_L) \leq 0$ 

• low-type might opt-out

Consumer's Utility:

• Incentive Compatibility:  $U(x_L, \theta_L) - t_L - U(x_H, \theta_L) + t_H \ge 0$ 

$$\underbrace{\frac{U(x_L^i, \theta_L) - t_L^i - U(x_H^i, \theta_L) + t_R^i}_{\geq 0} - \underbrace{(\eta(x_H^i) - \eta(x_L^i))}_{\geq 0} \underbrace{\ell(\theta_L)}_{\geq 0}}_{\geq 0}$$

 (η(x<sup>\*</sup><sub>H</sub>) − η(x<sup>\*</sup><sub>L</sub>))ℓ(θ<sub>L</sub>) ≥ U(x<sup>\*</sup><sub>L</sub>, θ<sub>L</sub>) − t<sup>\*</sup><sub>L</sub> − U(x<sup>\*</sup><sub>H</sub>, θ<sub>L</sub>) + t<sup>\*</sup><sub>H</sub> ⇒ the low-type might choose (t<sup>\*</sup><sub>H</sub>, x<sup>\*</sup><sub>H</sub>) and thus does not report truthfully





• Individual Rationality:  $\mathbf{U}(x, \theta) - t \ge 0$ 

$$\mathbf{U}(x_{L}^{*}, \theta_{L}) - t_{L}^{*} = U(x_{L}^{*}, \theta_{L}) - t_{L}^{*} - (1 - \eta(x_{L}^{*}))\ell(\theta_{L}) = -(1 - \eta(x_{L}^{*}))\ell(\theta_{L}) \le 0$$

- low-type might opt-out
- Incentive Compatibility:  $\mathbf{U}(x_L, \theta_L) t_L \mathbf{U}(x_H, \theta_L) + t_H \ge 0$

$$\underbrace{U(x_L^*, \theta_L) - t_L^* - U(x_H^*, \theta_L) + t_H^*}_{\geq 0} - \underbrace{(\eta(x_H^*) - \eta(x_L^*))}_{\geq 0} \underbrace{\ell(\theta_L)}_{\geq 0}$$

•  $(\eta(x_H^*) - \eta(x_L^*))\ell(\theta_L) \ge U(x_L^*, \theta_L) - t_L^* - U(x_H^*, \theta_L) + t_H^* \implies$  the low-type might choose  $(t_H^*, x_H^*)$  and thus **does not report truthfully** 



Consumer's Utility :  $U(x, \theta)$ 



• Individual Rationality:  $\mathbf{U}(x, \theta) - t \ge 0$ 

 $\mathbf{U}(x_{L}^{*}, \theta_{L}) - t_{L}^{*} = U(x_{L}^{*}, \theta_{L}) - t_{L}^{*} - (1 - \eta(x_{L}^{*}))\ell(\theta_{L}) = -(1 - \eta(x_{L}^{*}))\ell(\theta_{L}) \le 0$ 

- low-type might opt-out
- Incentive Compatibility:  $\mathbf{U}(x_L, \theta_L) t_L \mathbf{U}(x_H, \theta_L) + t_H \ge 0$

$$\underbrace{U(x_L^*, \theta_L) - t_L^* - U(x_H^*, \theta_L) + t_H^*}_{\geq 0} - \underbrace{(\eta(x_H^*) - \eta(x_L^*))}_{\geq 0} \underbrace{\ell(\theta_L)}_{\geq 0}$$

•  $(\eta(x_H^*) - \eta(x_L^*))\ell(\theta_L) \ge U(x_L^*, \theta_L) - t_L^* - U(x_H^*, \theta_L) + t_H^* \implies$  the low-type might choose  $(t_H^*, x_H^*)$  and thus **does not report truthfully** 



#### Proposition

- Independent of p,  $x_H^* \ge x_H^*$ .
- The privacy setting  $x_L^*$  (resp.  $x_L^*$ ) is decreasing w.r.t. p. Thus,  $t_L^*$  is also decreasing.
- The privacy setting for type  $\theta_L$  is further characterized by the following:

$$\begin{cases} x_L^* \ge x_L^*, & \text{if } p \le \frac{\ell(\theta_L)}{\ell(\theta_H)}, \\ x_L^* < x_L^*, & \text{if } p > \frac{\ell(\theta_L)}{\ell(\theta_H)}. \end{cases}$$

• If 
$$p > \frac{\ell(\theta_L)}{\ell(\theta_H)}$$
, then  $t_L^* < t_L^*$ ,  $t_H^* < t_H^*$ 

• If  $p > \frac{\ell(\theta_L)}{\ell(\theta_H)}$ , the information rent is higher without risk:  $U(x_L^*, \theta_H) - U(x_L^*, \theta_L) > \mathbf{U}(x_L^*, \theta_H) - \mathbf{U}(x_L^*, \theta_L)$ 

To promote participation,  $\downarrow t_L$  and/or  $\uparrow x_L \Longrightarrow$  decrease in benefit and fees collected.

Hence, there is an incentive for the utility company to purchase insurance and/or invest in security.



# DLC Example - Profit and Social Welfare

- Utility company's profit:  $\Pi^*$  (w/ risk),  $\Pi^*$ , w/o risk  $\Pi(t_L, x_L, t_H, x_H) = (1-p)(-g(x_L) + t_L) + p(-g(x_H) + t_H)$
- Social Welfare:  $W^*$  (w/ risk),  $W^*$ , w/o risk  $W(p, t_L, x_L, t_H, x_H) = \Pi(t_L, x_L, t_H, x_H) + p(U(x_H, \theta_H) - t_H) + (1-p)(U(x_L, \theta_L) - t_L)$



• There are values of *p* for which no one does well when there is risk; both the social welfare and the utility company's profit are lower

- Implementing **privacy-aware** data collection policies results in a **reduction in the efficiency** of grid operations.
- We modeled electricity service as a product line differentiated according to privacy and we found the following.
  - Privacy loss risks decrease the level service offered to each consumer type.
  - We remark that people who value high privacy more, need to be compensated more to participate in the smart grid.
  - The utility company has an **incentive** to purchase **insurance** and invest in **security** when there are loss risks.
- Using knowledge of consumer preferences, the utility company can incentivize consumers to choose a low privacy setting. We are investigating **dynamic contracts** in which the utility estimates the distribution of the population at each step.
- We are currently investigating the **security-insurance** investment tradeoff in the presence of privacy loss risks as well as the design of **insurance contracts** for utility companies given a compensation policy for consumers.

- Implementing **privacy-aware** data collection policies results in a **reduction in the efficiency** of grid operations.
- We modeled electricity service as a product line differentiated according to privacy and we found the following.
  - Privacy loss risks decrease the level service offered to each consumer type.
  - We remark that people who value high privacy more, need to be compensated more to participate in the smart grid.
  - The utility company has an **incentive** to purchase **insurance** and invest in **security** when there are loss risks.
- Using knowledge of consumer preferences, the utility company can incentivize consumers to choose a low privacy setting. We are investigating **dynamic contracts** in which the utility estimates the distribution of the population at each step.
- We are currently investigating the **security-insurance** investment tradeoff in the presence of privacy loss risks as well as the design of **insurance contracts** for utility companies given a compensation policy for consumers.

- Implementing **privacy-aware** data collection policies results in a **reduction in the efficiency** of grid operations.
- We modeled electricity service as a product line differentiated according to privacy and we found the following.
  - Privacy loss risks decrease the level service offered to each consumer type.
  - We remark that people who value high privacy more, need to be compensated more to participate in the smart grid.
  - The utility company has an **incentive** to purchase **insurance** and invest in **security** when there are loss risks.
- Using knowledge of consumer preferences, the utility company can incentivize consumers to choose a low privacy setting. We are investigating **dynamic contracts** in which the utility estimates the distribution of the population at each step.
- We are currently investigating the **security-insurance** investment tradeoff in the presence of privacy loss risks as well as the design of **insurance contracts** for utility companies given a compensation policy for consumers.

- Implementing **privacy-aware** data collection policies results in a **reduction in the efficiency** of grid operations.
- We modeled electricity service as a product line differentiated according to privacy and we found the following.
  - Privacy loss risks decrease the level service offered to each consumer type.
  - We remark that people who value high privacy more, need to be compensated more to participate in the smart grid.
  - The utility company has an **incentive** to purchase **insurance** and invest in **security** when there are loss risks.
- Using knowledge of consumer preferences, the utility company can incentivize consumers to choose a low privacy setting. We are investigating **dynamic contracts** in which the utility estimates the distribution of the population at each step.
- We are currently investigating the **security-insurance** investment tradeoff in the presence of privacy loss risks as well as the design of **insurance contracts** for utility companies given a compensation policy for consumers.