# Collaborative Research: SaTC: EDU:

# Security and Privacy Implications of Remote Proctoring for School Policies and Practices

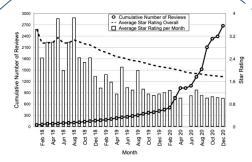
#### **Challenge:**

- COVID-19 increased the amount and importance of remote learning and work. Remote proctoring software has been normalized in exam taking, but the security and privacy implications are not well explored
- This project explores:
  - the impacts on students' privacy, security, and academic integrity;
  - ~how educators administer exams and/ their privacy and security considerations;
  - the decision-making processes of educational institutions as they adopted remote proctoring tools prior to, during, and after the pandemic.

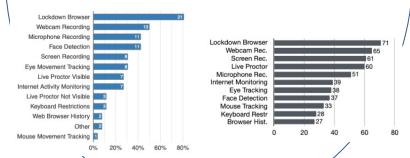
#### **Solution:**

- Controlled Experiments and surveys with students and educators in how e-proctoring software affects their security and privacy concerns and what settings are used.
- Case studies of universities and institutions evaluating and selecting e-proctoring tools and how they communicate about them to students and instructions

# **Experimental Results from Surveys**



During remote learning, there was a surge in using remote proctoring tools as evidence in Google Chrome browser extension ratings



Both eduactors (left) and students (right) describe a lot of exposure or choices of different monitoring

**SEAS GSEHD** 



Georgetown University





## **Scientific Impact:**

- This work will improve our understanding of security and privacy in the remote setting, for both education and work from home.
- Improved guidance and training on the best practices.

### **Broader Impact and Broader Participation:**

- Improve school policies and practices around remote proctoring
- Support multiple PhD students and undergraduates through REU supplements
- Engage intuitions, like colleges and universities, with the privacy and security impacts of remote learning

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