NRI: FND: Creating Trust Between Groups of Humans and Robots Using a Novel Music Driven Robotic Emotion Generator

NSF 2041253 - Poster #150

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# Prosody

The patterns of stress and intonation in spoken language

Conveys meaning, emotional state, social cues, humor, irony and more.

Has been shown to improve trust in human-to-human interaction.

Can be used as a background channel that can be processed peripherally



Spectrogram of Musical Prosody Phrases.

The same sentence is pronounced using different emotional prosodies

The blue line indicates pitch contour

# Dataset

4.2 hours of emotionally labeled singing phrases (average of 122 phrases for each emotion)

pointmen

## Geneva Emotion Wheel Model

- Continuous valance / arousal
- Discrete emotion descriptors

Validation – 45 participants survey



# Training and Generation

- ConvNet Conditional Variational Auto Encoder
- Latent space separation
- MIDI and synthesized audio generation









Ŷ	Head bent up	Joint 6	Fast	Joint tilts end of robot upwards
	Chest bent up			
	Up-down repetative arm motion	Joint 4	Fast	Raises and lowers top half of robot
	corners of lips are drawn back and up			
	Body action: Jumping, Shape change: Expansion			
	Cheek Raiser			
me	Head facing down	Joint 6	Medium	Joint tilts end of robot downwards
	Collapsed Shoulders	Joint 4	Slow	Collapses top half of robot down
	CITE (backwards leaning)	Joint 2	Slow	Leans robot away from stimulus
	Raising of inner brows		Fast	

## **Gesture Design**

Walbott (1998) – "Bodily Expression of Emotion" Dael (2012) – "Emotion Expression in Body Action and Posture"

Sha

# Sound and Gesture

- Implementation on a Panda co-bot arm
- Sound for Joy:
  - Synthesized by our generative system
- Gesture for Joy:
  - Joint 4 bounces up and down
  - Joint 6 tilts upwards



# **Sound and Gesture**

- Implementation on a Panda co-bot arm
- Sound for Disgust:
  - Synthesized by our generative system
- Gestures for Disgust:
  - Joints 2 and 6 tilt away quickly
  - Joint 5 twists away



Disgust

# Study – HRI Trust

## **Research Questions**

- RQ1 How can emotional musical prosody alter trust and trust recovery from mistakes, compared to no audio and single-pitch audio
- RQ2 How can emotional musical prosody alter perceived safety, animacy intelligence and likeability?





#### Experiment Design – Robotic Arm

- Dongen's pattern learning and prediction task
- Godspeed measurement for Anthropomorphism, Animacy, Likeability, Perceived Intelligence, and the Perceived Safety of Robots
- Schaefer's survey for Robotic Trust



Joy



Sadness



Shame



#### Experiment Design – Hominoid Robot

- Dongen's pattern learning and prediction task
- Godspeed measurement for Anthropomorphism, Animacy, Likeability, Perceived Intelligence, and the Perceived Safety of Robots
- Schaefer's survey for Robotic Trust

Anger



## Experiment Design -Process

- Between Group
- 92 participants age 19-49
- Conditions
  - Audio with emotional musical prosody
  - Single-pitch melody
  - No audio



## Results – Godspeed Metrics

- Prosody significantly increased perceived anthropomorphism and safety
- Using notes rather than vocalized audio had a negative effect on most metrics



#### **Results - Trust**

- Prosody much more effective in supporting trust in robotic arm in comparison to humanoid
- Users' ratings of trust did not strongly correlate with their actual behavior during the task
- When the robot responded with musical prosody users reported higher trust metrics than when the robot responded with singlepitched notes or no audio

## Current and Future Work

- Robotic Personality
- New Platforms
  - Mobile Manipulator
  - Social Robot
  - Co-bot arm
- Groups of Robots and Humans