# Cybersecurity Research and Online Learning

John Mitchell
Stanford University

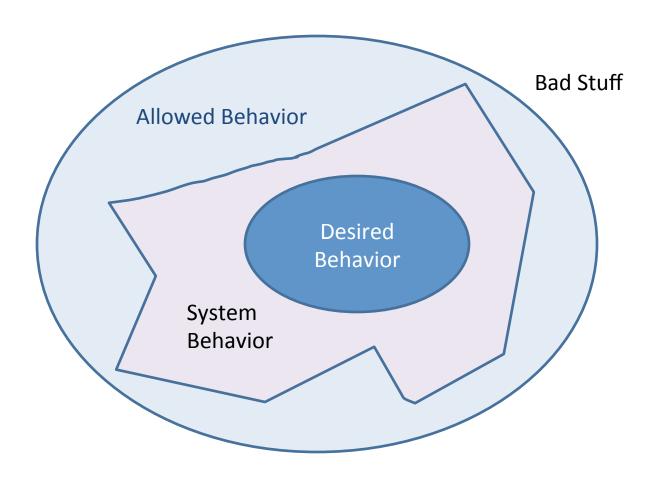
## Some context

- Online teaching and learning
  - The announced title for this talk says something about
     MOOCs massive open online courses
  - MOOCs are only one part of an emerging revolution
- Security and privacy
  - We are developing a new class of systems with new uses for new communities
  - Security and privacy are pervasive concerns, central for this area because
    - Student records are confidential and personal
    - Social networks reveal personal, confidential information
    - Course material may be owned, shared, licensed, recombined, ...
    - Extensive data collection and analysis is part of the revolution

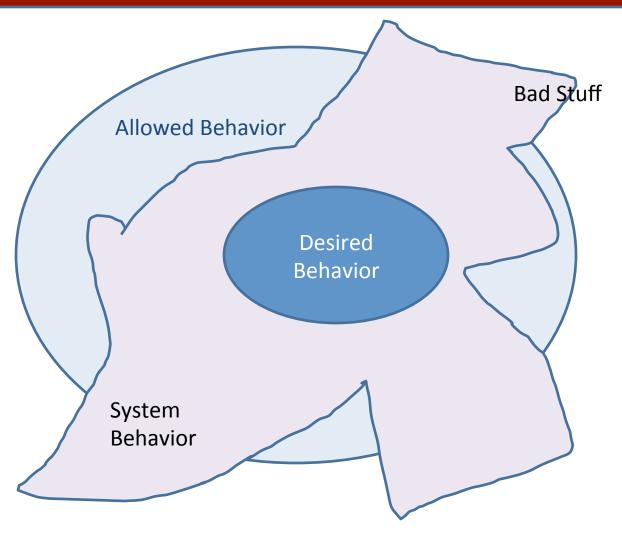
## **Computer Security**

- Allow desired system behavior
  - Users must be able to use system for its intended purpose
- Prevent undesirable behavior (misuse)
  - Adversary must not be able to violate specified security requirements

# **Computer Security**



# **Computer Security**



# Online teaching and learning

- Intended users
  - Instructors at producing institution
  - Instructors at other institutions that license content
  - Students, enrolled in course or in self-study mode
  - Educational researchers analyzing data
- Intended functionality
  - Instructors access material, update, customize, ... enter grades
  - Students view course material, participate in discussion, group projects, self-evaluation, peer-evaluation, ... view grades
  - Data collected and made accessible for research

## Security

- Adversary
  - Spammer or stalker looking for targets
  - Student who wants to cheat
  - Unauthorized institution that wants to reuse material
  - May have network access, compromised account
- Security requirements
  - Transcript or grades accurately reflect student activity
  - No student learns confidential information about another
  - Data exported for research conforms to privacy promises to students, instructors

# History of Stanford Online

- Stanford Center for Professional Development
- Stanford Engineering Everywhere (SEE)
- EPGY and Online High School
- iTunes U
- Stanford YouTube

## Summer-Fall 2011

- Sebastian Thrun, Al course
  - Udacity platform, controversial publicity
- Fall Stanford courses
  - Jennifer Widom, Databases
  - Andrew Ng, Machine Learning
- Statistics
  - Approx 350,000 registered interest online
  - Tens of thousands completed courses
  - Statement of Accomplishment

## Excitement in the news

- Public concern over the cost of education
  - Education debt exceeds credit card debt
- Stanford offerings are
  - Free
  - Available to everyone
- The numbers have been phenomenal
  - More than 1.5 million Coursera users to date

# Tremendous Opportunity

- Evolving technology give us an opportunity to expand and reinvent education at all levels
  - Interactive video: embedded questions
    - 15 min segments, question every 3-5 minutes, auto-graded
  - Automated assessment: quizzes, exercises
    - Can we grade calculus? Software design? English papers?
  - Social networking: online discussion, collaboration
    - Schedule and timeline have huge effect
    - Peer evaluation, reputation rankings
  - Simulated environments:
    - Computer-simulated physics, chemistry, economic phenomena,...

Search news.stanford.ed

Stanford Report, August 30, 2012

# Stanford takes landmark step in online learning, appoints new vice provost

The creation of the Office of the Vice Provost for Online Learning – part of the larger Stanford Online initiative – signals both a restructuring of the university and its dedication to ensuring pedagogical agility and rigor in the face of global, economic and social transformations.

#### BY STANFORD REPORT STAFF

Stanford University today announced the creation of an Office of the Vice Provost for Online Learning, a landmark step in its commitment to bring new teaching and learning methods to Stanford students – and to students around the world – in response to the requirements and potential of the 21st century.

The first vice provost of the office will be computer scientist John Mitchell, the Mary and Gordon Crary Family Professor in the School of Engineering. Earlier in the year he was named by President John Hennessy to be chair of the Presidential Advisory



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# Some personal history ...



# STANFORD COURSEWARE

Social Network based Course Management System

Built summer 2009 with 6 undergrads

Conner Poppen Conner Duong Winslow Chen



stud 💷 🖂 Search...

Settings Log out

Dashboard Courses Grades Calendar Notifications (1)

#### Quick Links

Welcome to CourseWare. Here are places you might be interested in:

Profile

#### Course membership



#### CS157

Logic and Automated Reasoning Taught by Professor



#### CS142

Web Applications Taught by Eric Conner



#### CS107

Computer Organization and Systems

Taught by Professor



#### CS109

Introduction to Probability for Computer Scientists

Taught by Professor





You have a new message from Professor. It reads: (asdasd) To view your messages, click here. To send Professor a message, click here.

You have a new message from Professor. It reads: (test) To view your messages, click here. To send Professor a message, click here.

C\$157: There is a new comment on a topic you have been following

Topics You're Following

**3** 

**3** 

Does anyone know how to find the length of a C-string? resolved Student

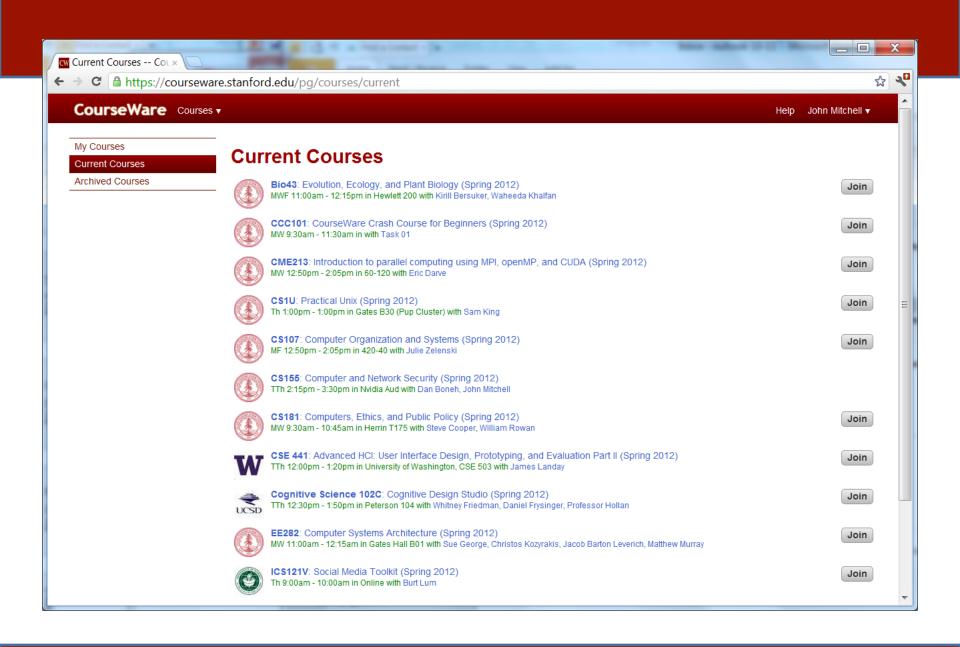
Does anyone know how to structure a for loop in C? pending Student

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**Fully Customizable** 

Edit Dashboard Configuration



## CourseWare design goals (2009)



## https://courseware.stanford.edu







## Initial functions (2009)

## **Student Interaction**

- Discussion (question tracking, user ranking)
- FAQ (question ranking)
- Messaging



## **Course Management**

- Lectures
- Assignments with submission & grading
- Announcements
- Calendar

## Full customization

- Dashboard
- Public page (fine grained access control)
- Course Wizard (data import from Registrar/previous course)

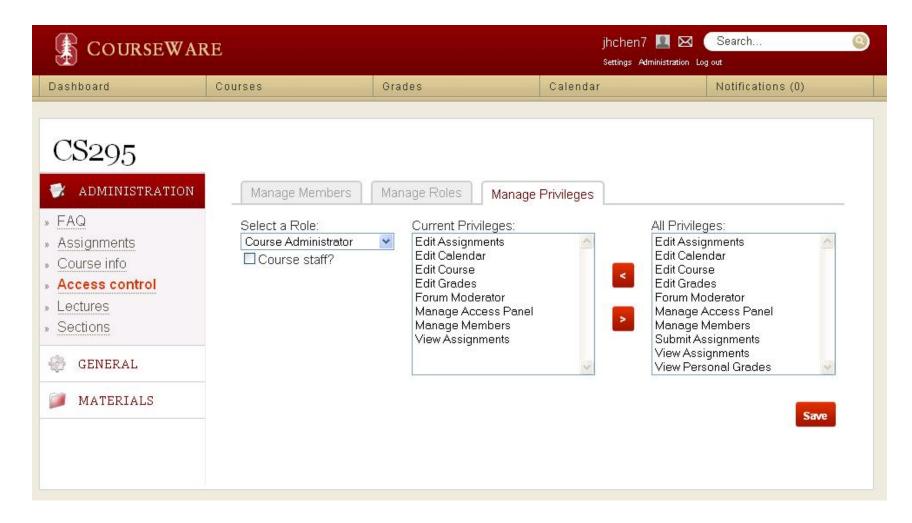


# Security design

- Access Control designed for course management
- Grades and assignments
  - Multiparty encryption (AES 256-bit)
  - Data Signing using lightweight PKI based on Webauth
  - On-the-fly decryption (data never stored in clear)
- Web security
  - Encrypted communication (SSL/HTTPS)
  - XSS/CSRF/SQL Injection Defense



# Fine-grained access control



## University system: WebAuth

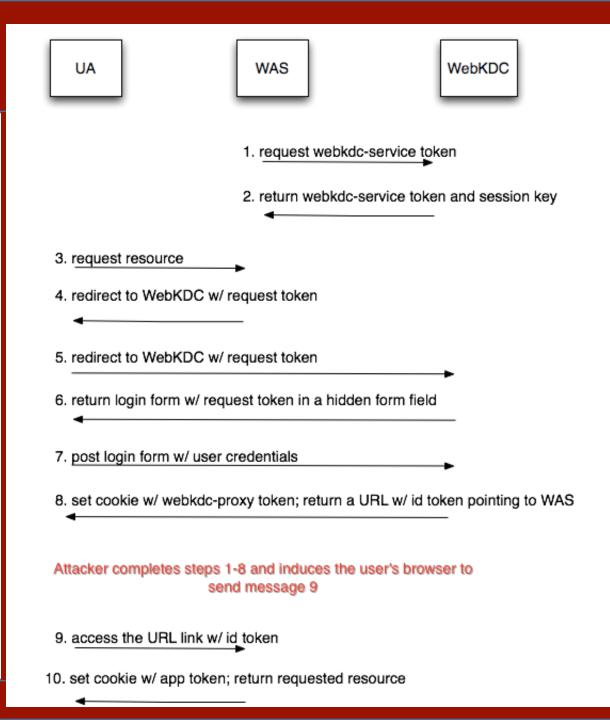
- Web-based Single Sign-On protocol
- WebAuth and a similar protocol, Central Authentication Service (CAS), are deployed at over 80 universities worldwide
- We analyzed and improved WebAuth
  - Formal model of the web, using Alloy
  - Found exploitable vulnerability
  - Verified the same vulnerability in CAS
  - Provided and verified practical repair

## WebAuth Protocol

UA WebKDC WAS 1. request webkdc-service token 2. return webkdc-service token and session key 3. request resource 4. redirect to WebKDC w/ request token 5. redirect to WebKDC w/ request token 6. return login form w/ request token in a hidden form field 7. post login form w/ user credentials 8. set cookie w/ webkdc-proxy token; return a URL w/ id token pointing to WAS 9. access the URL link w/ id token

10. set cookie w/ app token; return requested resource

## WebAuth Attack



## WebAuth exploit

#### Attack

- An insider can share privileged web resources with unprivileged users without sharing login credentials
- Attacker can steal sensitive user information by logging users into attacker's account

## WebAuth - countermeasure

#### Countermeasure

- Store a nonce in a host cookie to bind messages
   3 and 9, and splice in messages in between by including the nonce in the request and id tokens.
- Verified the fix up to a finite size in our model

# **Looking Forward**

How can new software systems support new learning models and provide data analysis needed to improve and validate them?

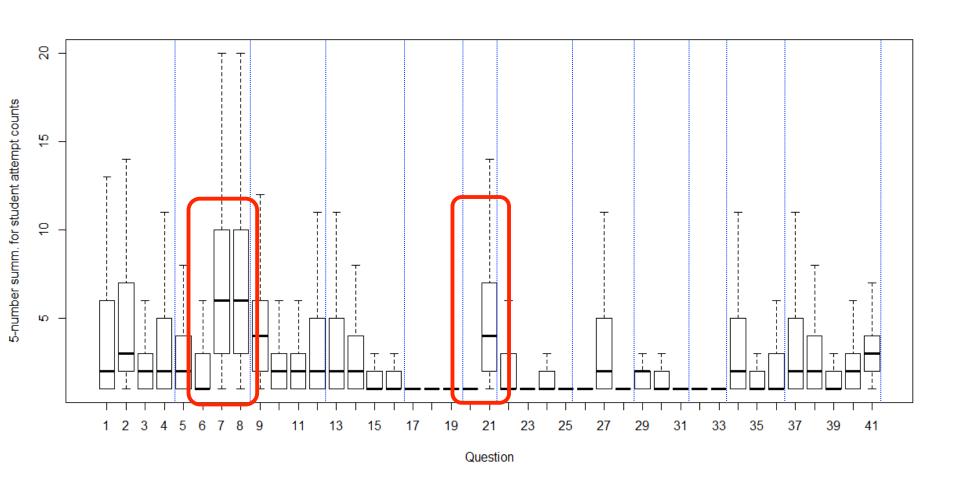
## Specific concepts

- User annotation of learning material
- Reputation in group projects, peer evaluation
- Engagement and gamification
- Topic-specific algorithms and applications
  - Simulated physical environment
  - Simulated economy
  - Virtual-reality
- Assessment and stand-alone credentials
- Data analysis to
  - Evaluate learning model, content
  - Evaluate and adaptively respond to learner strengths, needs

# Simple Visualization of Seek Data



# Question Attempts



# Interpreting Signals of Difficulty or

## Disengagement

### **Question taking too many attempts**

Question design problem

- Strong distractors
- High complexity
- Unclear phrasing of the header or choices

Discourse problem

- Explanation was unclear
- •Explanation was too difficult
- Explanation was ambiguous
- Misconception

Prerequisite problem

- Wrong assumption about pre-existing knowledge
- Very high mastery requirement of a background skill

## Signals of Difficulty or Disengagement

## **Question taking too many attempts**

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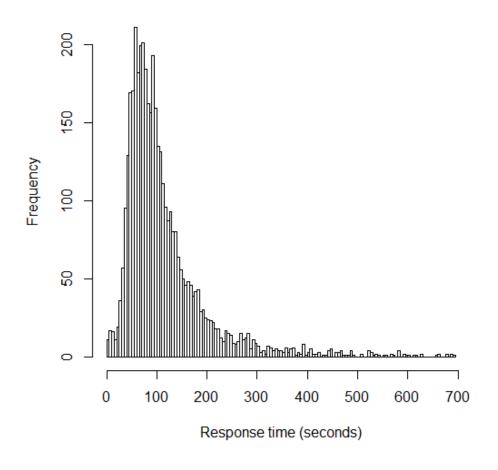
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# Simple Assessment Analytics

#### Student attempt count histogram for question 7

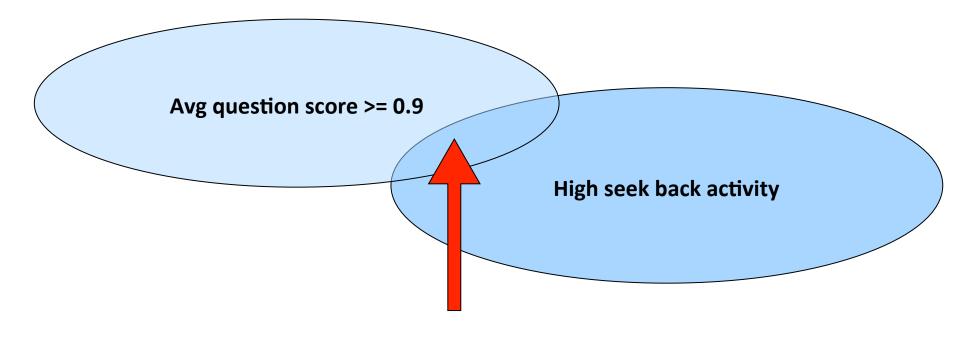
## -requency Number of attempts

#### Student response time histogram for question 7



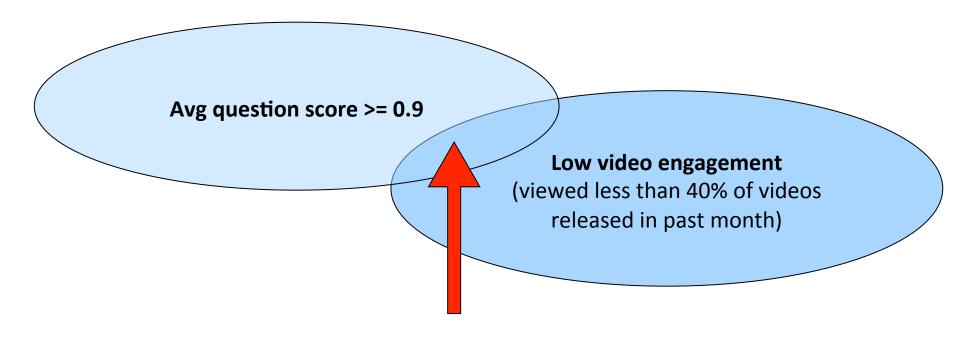
## Classification of Students

## **Interesting Intersections**

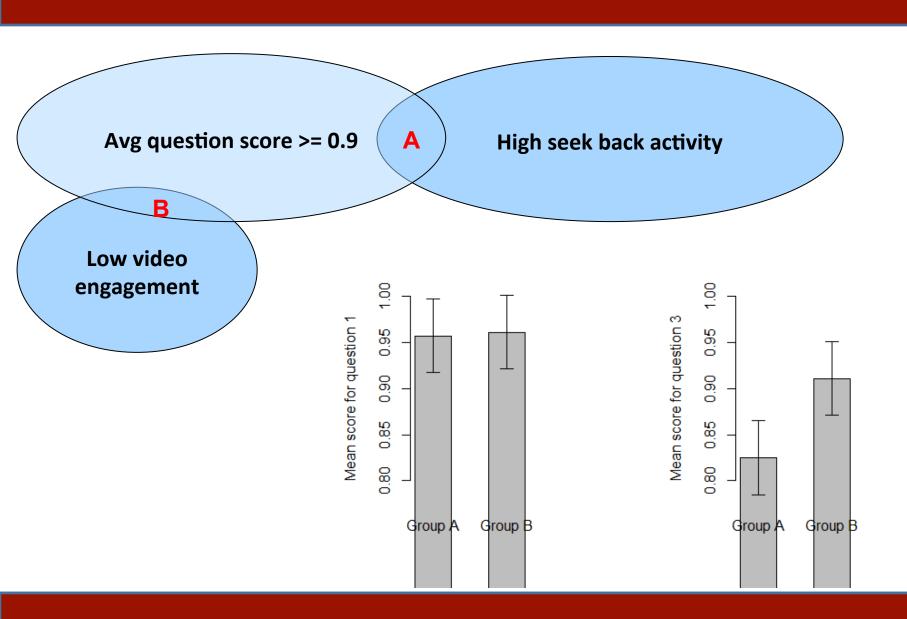


## Classification of Students

#### **Interesting Intersections**



## Comparison of student groups



## **Basic Security Requirements**

- Student records are confidential and personal
- Social networks reveal personal, confidential information
- Course material may be owned, shared, licensed, recombined, ...
- Various forms of cheating are pervasive
- Extensive data collection and analysis is part of the revolution

# Sample challenges (1)

- User annotation of learning material
  - Traditional cross-site scripting, cross-site request forgery, ... for web applications that allow user input such as executable code (e.g., in programming classes), annotation and modification of content, ....
- Reputation in group projects, peer evaluation
  - Integrity of reputation mechanisms and robustness against self-maximizing malicious behavior

# Sample challenges (2)

- Assessment and stand-alone credentials
  - Can we develop ways of assessing student skills that are more informative to employers than A, B, C, ...
  - How do we make these robust against various forms of "cheating"?
- Data sharing and educational research
  - What anonymization and privacy measures are appropriate?
    - Students may want to demonstrate their knowledge publicly
    - Known attacks on social network graph may apply

# Sample challenges (3)

- Beyond the "course"
  - Learning objects can be combined to support hybrid and fully online learning
  - How do we support integrity and provenance in this environment?
  - Should a learning object repository enforce licenses governing combination and reuse?
  - Interesting instance of secure information sharing

## Conclusion

- Education is a new frontier for computing
  - Interdisciplinary research area involving new learning models and new technology to support and evaluate them
- New systems ⇒ new security requirements
  - Student records are confidential and personal
  - Social networks reveal personal, confidential information
  - Course material may be owned, shared, licensed, recombined, ...
  - Various forms of cheating are pervasive
  - Extensive data collection and analysis is part of the revolution

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