# EAGER: Reconciling Model Discrepancies in Human-Robot Teams

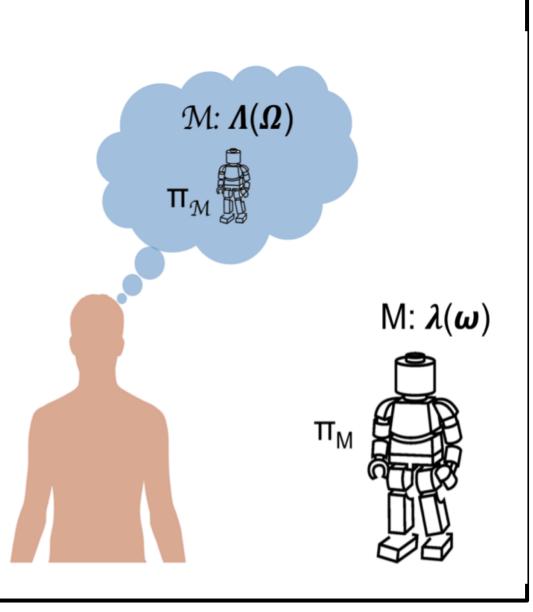


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#### 1. Motivation

- Teammates have many conscious and subconscious expectations of others in terms of their plans or behaviors
- The expected domain model (EM, for generating expectations) and the true domain model (DM) may differ, leading to unmatched expectations, loss of situation awareness and trust
- This calls for generalized planning and learning methods for domain model reconciliation



## 2. Scientific Impact

- A step towards ubiquitous collaborative robots with non-expert users, such as for autonomous cars, household robotic assistants, etc.
- Address human biases towards robots to improve team situation awareness and trust

## 3. Technical Impact

- Generalize planning methods to open-world domains where both the true domain model and the human's model of expectation (hidden) are considered
- Generalize learning methods for situations with model discrepancy

## 4. Solutions and Progresses

- Planning methods
  - ✓ *AAMAS20: Explicable planning*: use plan distances to define a distance metric for generating explicable plans
  - ✓ *IROS20:* Online explanation generation for explaining model differences: use planning methods to break an explanation into multiple pieces and communicate them online to reduce cognitive load
  - ✓ *ICRA21 (accepted): Progressive explanation generation* for model differences: apply learning to determine an appropriate order for communicating different parts of an explanation
  - ✓ HRI21 (accepted): Active explicable planning

# 4. Solutions and Progresses

- Learning methods
  - ✓ *AAAI20: Generalized reward learning* under biased domain dynamics: apply IRL may lead to learning the opposite human preferences when humans are biased
- ✓ *Under review: Domain concretization*: generalize planning methods to cases where the human's model is more complete
- ✓ *In progress*: Generalize explicable planning to continuous domain with unknown human model of expectation
- ✓ *In progress*: Consider the effectiveness of additional modalities for communicating model discrepancy

## 5. Broader Impact: Societal

- Ubiquitous collaborative robots require robotic technologies that support human-robot teaming
- Safety and trust issues
- Co-bot technology for improving our everyday life; public awareness
- Interpretable and explainable AI (AI explains complex behaviors and their rationale)
- Synergy with other programs

# 6. Broader Impact: Education

- Keynote speaker at Intel, Chandler
- Invited talk at IROS 2020
- Judging for Intel ISEF, involving high school students from around the world
- Engineering projects for graduate student at ASU
- CSE 591 "Human-Aware Robotics", covering research methods developed in this research

# 7. Broader Impact in numbers

- 4 Ph.D. students partially supported
- 3 MS students, 1 graduated
- 2 successful proposals, 2 others in development based on the results
- 6 publications; more under review or in progress
- 2 invited talks on the research topic
- 1 graduate class on the research topic