# Health Informatics and Health Equity: Confronting Longstanding Disparities

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# Health Disparities:

inequity in disease prevalence, incidence, morbidity and mortality rates.







# Health Disparity Populations

Lower
Socioeconomic
(SES) Status
People

Pacific
Islanders/Native
Hawaiians

Rural and Urban Residents

African Americans Native Americans/Alaska Natives

LGBTQ+ People

Hispanics/Latinos

Women or Men (varies by indicator)

People with Disabilities







# Intervention-Generated Inequality (IGI):

when interventions disproportionately benefit advantaged groups.

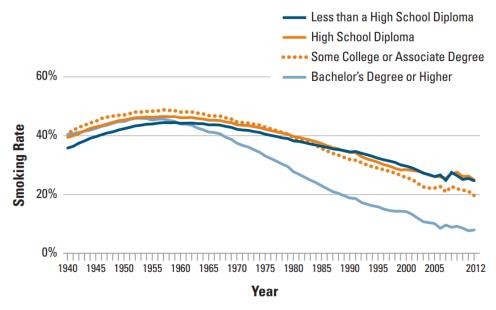




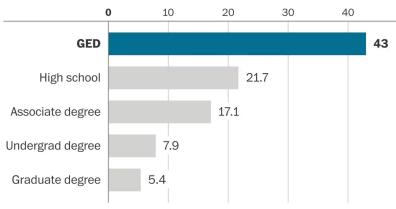


# Example

Smoking Rates Among Individuals Ages 25 and Older, by Education Level, 1940–2012



#### Smoking percentage by education level in 2015



Source: CDC

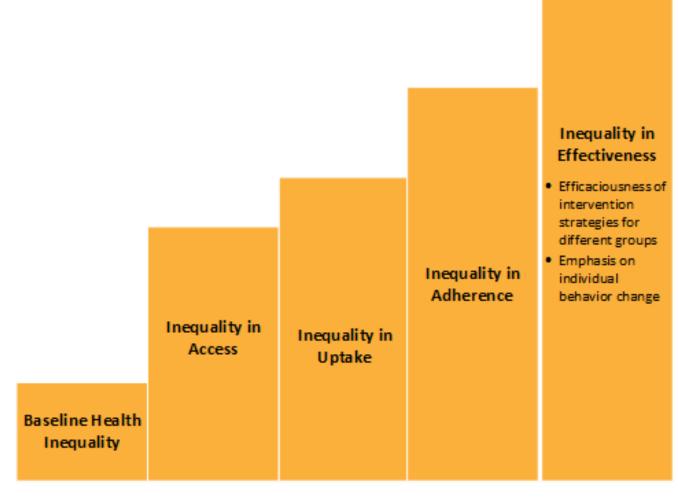
THE WASHINGTON POST







# IGI and Intervention Stages





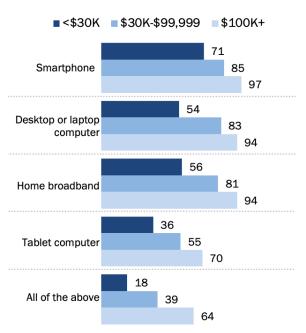




# **Access Differentials**

#### Lower-income Americans have lower levels of technology adoption

% of U.S. adults who say they have the following ...



Note: Respondents who did not give an answer are not shown. Source: Survey conducted Jan. 8-Feb. 7, 2019.

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# Uptake Differentials: Patient Portals

Characteristics of survey respondents who did and did not use an online patient portal during the prior 12 months, 2017

		Used a portal	
Characteristic	All (N = 2,325)	Yes (n = 868)	No (n = 1,457)
Offered access by health care provider or insurer** Yes No	60.3% 39.7	94.9% 5.1	41.2% 58.8
Sex** Female Male	53.9 46.1	58.5 41.5	51.3 48.7
Race/ethnicity Non-Hispanic white Non-Hispanic black Hispanic Non-Hispanic other	68.9 13.3 9.8 8.0	71.3 10.7 9.1 8.8	67.6 14.7 10.2 7.5
Age (years)** 18–30 31–40 41–50 51–64 65 or older	15.9 15.7 20.2 28.6 19.6	15.7 16.9 23.8 28.1 15.6	16.1 14.9 18.3 28.9 21.7
Education*** College or more Some college High school or less	39.0 33.8 27.2	51.2 31.3 17.5	323 35.2 32.5
Employment status*** Employed Not employed	60.5 39.5	68.1 31.9	56.2 43.8
Location** Urban Rural	84.9 15.1	88.6 11.4	828 172
Insurance type that Private Medicaid* Medicare Other	61.4 18.2 18.7 1.7	71.8 11.1 15.8 1.4	55.6 22.2 20.4 1.8
Has a regular health care provider*** Yes No	75.9 24.1	85.2 14.8	70.8 29.2

(Anthony, Campos-Castillo & Lim, 2018)







### Lower Education = Lower Adherence

#### Mental Health

- Internet-Based Relaxation RCT (Alfonsson et al. 2016)
- Web-based Psychotherapy Interventions RCT (Karyotaki et al. 2015)

#### Smoking

- Quitting via web-based and/or phone (Nash et al. 2015)
- Web-based quitting (Strecher et al. 2008)
- Mobile app for cessation (Ey et al. 2015)

#### **Alcohol Consumption**

- Adherence & retention for web-based intervention (Murray et al. 2013)
- Web-based game for adolescents (Jander et al., 2016)



(Svensson et al. 2014)

#### Physical Activity and Nutrition

Web based weight loss program (Svensson et al. 2014)







# Inequality in Effectiveness: Clinical Informatics Interventions

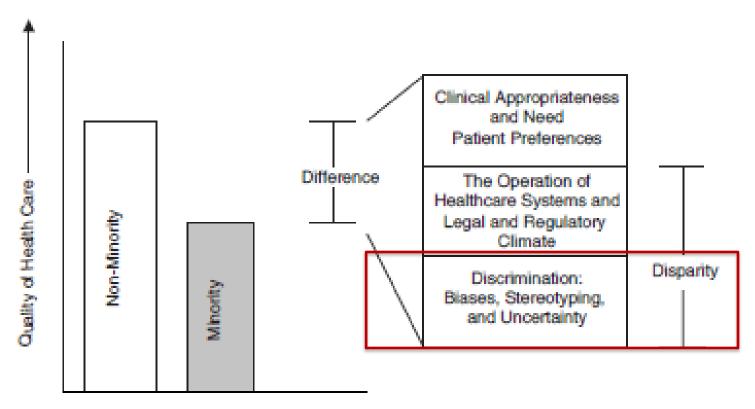


FIGURE S-1 Differences, disparities, and discrimination: Populations with equal access to healthcare. SOURCE: Gomes and McGuire, 2001.

(Gomes & McGuire, 2001)







# Inequality in Effectiveness: Clinical Informatics Interventions

- Informatics intervention strategies for reducing disparities
  - Prompting actions
  - Default care processes
  - -Provider self-regulation







# Prompting via reminders

Prompting via Reminders – Average
 Effects in Diabetes Care

	Number of trials	Mean difference (95% CI)	Post-intervention reduction in $HbA_{1c}$ (%)
Team changes	47	0·52 (0·00 to 1·04)	•
Facilitated relay	31	0·49 (0·02 to 0·96)	
Promotion of self-management	57	0.45 (0.04 to 0.87)	
Case management	52	0.41 (0.00 to 0.82)	
Patient education	52	0.40 (0.00 to 0.80)	<b>——</b>
Electronic patient register	28	0·39 (0·00 to 0·78)	•
Clinician reminders	16	0·35 (0·00 to 0·70)	<b>——</b>
Patient reminders	20	0·31 (0·00 to 0·62)	
Audit and feedback	9	0·22 (0·00 to 0·44)	<b>——</b>
Clinician education	12	0·16 (0·01 to 0·33)	<b>——</b>
All interventions	117	0·33 (0·01 to 0·65)	
			-0·50 0 0·50 1·00
			Favours control Favours intervention

(Tricco et al., 2012)







# Prompting via reminders

- Race, gender and equity effects for diabetes care:
  - Prompting screening actions 3 studies:
    - Screening for smoking, diabetes, cancer may favor disparity groups (1 study) or have no effect (2 studies)

(Cato, Hyun & Bakken, 2014; Mishurish & Linder, 2014; Zera et. al, 2015)

- Prompting treatment actions 2 studies:
  - Neutral or mixed effects on equity in process outcomes
  - No impact on intermediate health outcomes

(Jean-Jacques et. al, 2011; Hicks et al., 2008)







# Default care processes: Order sets, care pathways

Differential Effects	Disparity Group	Intervention Description	Study Type	Setting	Outcome(s)	Citation
Positive Effect (Targeted Intervention)	South Asian Immigrants Low SES (Medicaid)	Order Sets (Culturally tailored), Alerts (Used less: Registries, Feedback)	Stepped- wedge quasi- experiment	primary care practices	Treatment Effects: Practice Level: Improvement in BP control Medicaid patients: Reduction in SBP and DBP	(Lopez et. al, 2019)
Positive Effect (Targeted Intervention)	Cambodian Immigrants and Refugees	HIT mental health screening and care pathway	CRCT	18 primary care providers	Treatment Effects: Increased depression and PTSD diagnosis  More guideline-concordant and trauma-informed care	(Sorkin et. al, 2019)







# Provider Self-Regulation

### Audit & Feedback – Average Effects in Diabetes Care

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# Audit and Feedback

Differential Effects	Disparity Group	Intervention Description	Study Type	Setting	Outcome(s)	Citation
Favors advantaged groups	White vs. Blacks White non- Hispanic vs. Hispanic Low SES	Population and practice-level comparative feedback, Registries	Descriptive, No control group	198 primary care practices	Favors Whites: BP Control  Favors non-Hispanics: BP control  Favors high SES: BP control	(Fortuna et. al, 2018)







# Conclusion

- Health informatics interventions pose risks of intervention-generated inequalities
  - May emerge at four stages

 Clinical technologies have mixed impacts on healthcare disparities, and some make them worse







### Recommendations

- Collaborative research that involves health disparity communities
- More computational-social science collaboration to inform intervention design
- Systematic study of equity effects of technologies, with comparisons of approaches
  - e.g., universal vs. targeted, impacts on different groups





